

GENERAL SALES CONDITIONS

INTRODUCTION

All the hereunder conditions are intended and accepted for each order you send to us.

Prices do not include VAT and extra fees eventually needed. Any change in prices will be agreed before the delivery.

1. ORDERS

All orders are accepted and executed on the basis of the following conditions, which will govern future deliveries, even when not reproduced.

All orders should be sent to us by fax or e-mail. Except in case of different agreements, we will debt a fixed contribution of € 15,00.

= (as partial reimbursement for bank and customs fees).

2. DELIVERIES

Goods are delivered at the buyer's risk.

Quoted times for delivery are not binding. Buyers cannot refuse the goods or ask for a reimbursement in case of delayed delivery.

3. COMPLAINTS AND RETURN OF GOODS

The client must check the condition of the goods upon its arrival and, in case of damage, to take the proper actions.

Shortcomings in quantity and quality may be claimed in written form, within 8 days from the receipt of the goods.

If the claim is prompt and justified, Buyers have exclusively entitlement to replacement of the products.

Abatements as well as making good of direct or indirect loss shall not be possible.

4. PAYMENTS

If the customer defaults on the payment of an invoice or an installment, any and all other outstanding invoice amounts or installments shall immediately become due and payable. Consumers shall pay interest on the money debt during the time of default of € 25,00 plus a 7 points above the base rate. As far as Business Enterprises are concerned, we reserve the right to prove and claim a higher damage caused by the delay in payment.

In these cases, we will be unable to accept and execute any further orders until the settlement has been received.

5. TECHNICAL DATA

We reserve ourselves the right to modify the technical data stated, at any time and without notice.

On request, we will give assistance to the customers for the best use of the products, on the basis of available experience.

6. CONTROVERSIES

In case of lawsuits the competent court will be the one in Treviso.

7. PRIVACY

Our privacy policy updated in accordance with articles 13-14 of EU Regulations 2016/679 is available on our website www.cmngroup.eu, section "Conditions and Privacy".